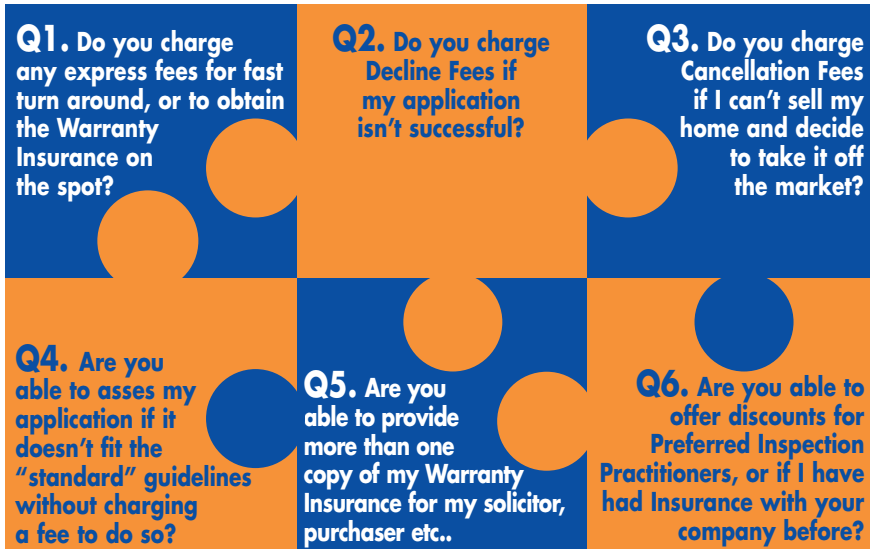


# DON'T GET CAUGHT OUT BY THE FINE PRINT .... AND THE HIDDEN COSTS!

With so much choice available in the market today you need to make sure you are asking the right questions to determine the best provider for your Warranty needs..... and to be fully aware of any hidden costs! Ask your proposed insurer :-



## ***B.I.S. has the answers to your questions...***

**A1.**

Building Industry Solutions doesn't charge heavy express fees, in fact we don't charge any extra to process your policy urgently! We can also do it at our office by appointment within an hour at no extra cost.

**A2.**

When an application is outside our underwriting guidelines and is declined, we believe that it is stressful enough for you without us charging you. Our company believes that if we haven't written the business, we shouldn't take a fee, or commission. We will promptly return your documentation and the full payment amount and offer alternative options.

**A3.**

Building Industry Solutions are happy to refund the full amount less our administration fee if you decide to remove your house from the market. If later you decide to try again, we will waive our administration fee so you have lost nothing!

**A4.**

We are happy to assess your application before taking payment, and certainly don't believe we need to take a fee to do so! The premium can be paid once it has been assessed and you are happy to go ahead.

**A5.**

Building Industry Solutions provides 3 copies of the Warranty Insurance Certificates, so all you need to do is hand them out to the Solicitor / Conveyancer and the purchaser and keep one for your records. This service is provided at no extra cost to you and we can also fax or email a copy to yourself or your Solicitor / Conveyancer to speed up the process.

**A6.**

We believe in rewarding our clients, with this in mind we can offer valuable discounts if you have used us before for any of our Insurance products and also for using one of our preferred Inspectors for your Defects Report.



**Building Industry Solutions pride ourselves on offering a high level of service to our clients, we believe that's what sets us above our competition, being upfront and honest about our costs and assisting our clients to make the process as easy and stress free as possible.**

Contact B.I.S. on **(03) 8791 7691** for more details.

[www.buildinginsurance.com.au](http://www.buildinginsurance.com.au)